



LOUISIANA MEDICAID BAYOU HEALTH PROGRAM

Proposers' Conference Part II
Systems & Technical
July 31, 2014

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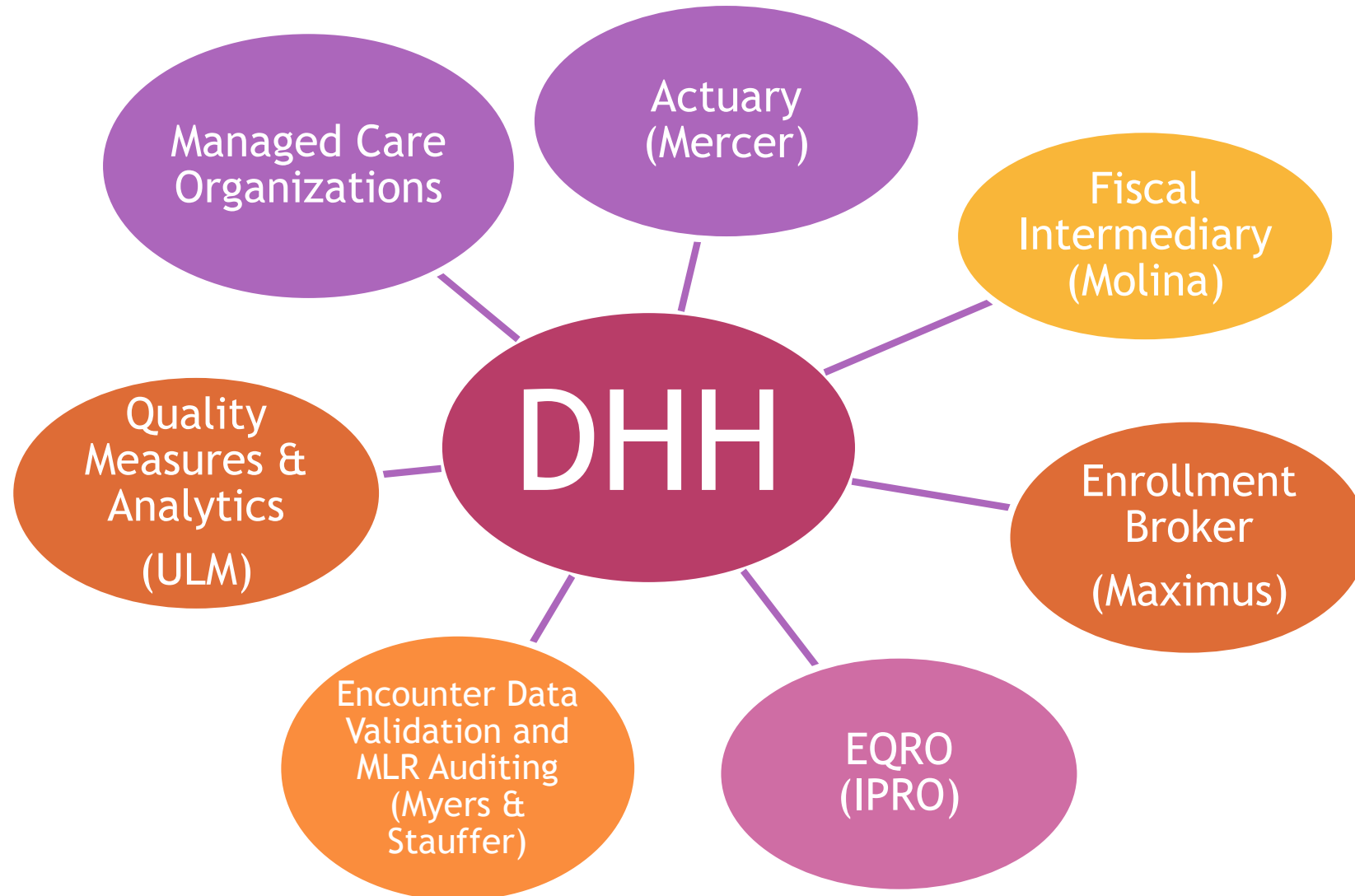
AGENDA

- ◉ Introductions
- ◉ DHH and Contractor Roles
- ◉ Technical Infrastructure
- ◉ Data Exchange Requirements
- ◉ PMPM Payments
- ◉ Highlight of Updates
- ◉ Questions and Answers

DEADLINE FOR SUBMISSION OF PROPOSALS



CONTRACT SUPPORT FOR BAYOU HEALTH PROGRAM



SYSTEM COMPANION GUIDE (SCG)

- Available in the procurement library - www.makingmedicaidbetter.com



TECHNICAL INFRASTRUCTURE

- ◉ Required technical infrastructure to administer/manage the following items:
 - ❑ 834 data exchange with enrollment broker for receipt of new beneficiary enrollments and changes and beneficiary disenrollments
 - ❑ Administration of assigned Medicaid enrollees / Member management
 - ❑ Provider contracting / Provider enrollment
 - ❑ PCP assignment and linking
 - ❑ Benefits administration
 - ❑ Claims administration, including prior authorization of services
 - ❑ Provider payment processing
 - ❑ PMPM payment processing (receipt and administration of EFT payment and 820 files)
 - ❑ DHH on-site review
 - ❑ DHH access to MCO data and applications.

DATA EXCHANGE REQUIREMENTS WITH FISCAL INTERMEDIARY & ENROLLMENT BROKER

- ◉ Data sets sent to MCO by the FI: type, makeup, frequency and transmission
 - ▣ TPL data (private and Medicare)
 - ▣ PA data
 - ▣ Diagnosis data
 - ▣ Claims and encounters history data
 - ▣ CLIA data
 - ▣ Provider data.
- ◉ Data sets sent to MCO by the EB: type, makeup, frequency and transmission
 - ▣ Daily 834
 - ▣ Reconciliation files
 - ▣ Special update files
- ◉ Data sets MCO will send to the FI: type, makeup, frequency and transmission
 - ▣ Provider Registry data
 - ▣ TPL data
 - ▣ PCP Linkages data
 - ▣ PA data.

PMPM PAYMENT PROCESSING

- ◉ Plan enrollment with FI: billing information, EFT information
- ◉ PMPM categories
 - ▢ SSI
 - ▢ Families & Children (including Pregnant Women)
 - ▢ Foster Care Children
 - ▢ Breast and Cervical Cancer
 - ▢ LaCHIP Affordable
 - ▢ HCBS Waiver
- ◉ Monthly PMPM payments
- ◉ Monthly Maternity Kick payments
- ◉ 820 files
- ◉ Special PMPM processing
 - ▢ Retrospective payments (babies).
 - ▢ Recoveries: DOD, DOC, LaHIPPP, Medicare
 - ▢ Adjustments due to retrospective rate changes.

ENCOUNTERS SUBMISSION REQUIREMENTS

- ◉ Plans must be prepared to begin submitting encounters to the FI within 60 days of the beginning of operations
- ◉ HIPAA 5010 837I, 837P, NCPDP D.0 Batch
- ◉ Provider-to-payer-to-payer COB format
 - ▣ BHT06 is used to indicate the type of billed service being sent. Use a value of RP when the entire ST-SE envelope contains encounters. If the RP value is not used correctly, either the entire batch of encounters will be rejected, or the batch will be processed as claims, which will result in the denial of every claim.
- ◉ Plan claims that are paid and claims that are denied
- ◉ Plan ICN
- ◉ Plan payment information (payment amount and date of payment)
- ◉ Receipt date information (date the claim was received by plan)
- ◉ Interest payment information
- ◉ Other TPL information
- ◉ Sub-contractors (e.g., transportation, PBM, etc.)

ENCOUNTERS (CONTINUED)

- ◉ FI processing: EDI submission by MCO to FI
 - ❑ Obtain submitter ID
 - ❑ sFTP interchange
 - ❑ Submitter self-test
 - ❑ TA1 ack, 999 response, other reports
- ◉ FI processing: weekly cycle
- ◉ FI processing: acceptance and denial edits
- ◉ FI processing: adjustments and voids
- ◉ Storage of encounters data by FI
- ◉ Distribution of encounters data by FI to DHH contractors, auditors, data exchange partners: Mercer, Myers & Stauffer, LLA, MSIS/T-MSIS, other entities.

HIGHLIGHTED PROCESSES & CONSIDERATIONS

- ⦿ Encounter Data - timely, complete and accurate
- ⦿ Third Party Liability (TPL)
- ⦿ Retrospective Reimbursement to Members (Blanchard v. Forrest)
- ⦿ Prior Authorization Files (Wells v. Kliebert)
- ⦿ Timely Filing - 180 days
- ⦿ ICD-10 - testing with FI and Providers will begin within 30 days of contract start

REMINDER - BLACKOUT PERIOD

- ◉ A specified period of time during the procurement process in which any proposer, bidder, or its agent or representative, is prohibited from communicating with any state employee or contractor of the
- ◉ Begins with the posting of the solicitation and does not end until the contract is awarded.
- ◉ This applies to state employees, and any contractor of the State.
- ◉ All solicitations for competitive sealed procurements will identify a designated contact person - Mary Fuentes.
- ◉ Communications with incumbent vendors, is limited operations and administration of existing contract only.
- ◉ Any bidder, proposer, or state contractor who violates the Blackout Period may be liable to the State in damages and/or subject to any other remedy allowed by law.

WRITTEN COMMENTS DUE MONDAY 8/4

- Submit electronic copy in Microsoft **Word** table in the format specified below:

Submitter Name	Document Reference (e.g., RFP, RFP Companion Guide)	Section Number	Section Heading	Page Number in Referenced Document	Question
Example	RFP	1.6.4	Proposer Comments	4	Can questions be asked by phone?

- DHH reserves the right to determine, at its sole discretion, the appropriate and adequate responses to written comments, questions, and requests for clarification. DHH's official responses and other official communications pursuant to this RFP shall constitute an addendum to this RFP.

COMMENTS AND QUESTIONS

QUESTIONS

- ◉ Remember that spontaneous answers during the Proposers' Conference are **unofficial**
- ◉ Please follow up with your question in writing using the required format
- ◉ RFP Coordinator:

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